

Instructions on return policy

You have the right to return purchased product within 14 days without giving any reason. The deadline to renounce from the contract expires after 14 days from the date of shipment pickup

To use the right of renounce, you must inform us of your decision to renounce from this contract by an unequivocal statement sent by traditional mail to the following address:

IMCAGES Mikołaj Iwanowicz
Juliusza Słowackiego 1
05-805 Kanie, Poland
[+48 510 276 933](tel:+48510276933)

or to the email address: contact@imcages.com

You can use the contract renouncement template available on the website, but it is not obligatory. To meet the deadline to renounce from the contract, it is enough for you to send information regarding the use of your right to renounce from the contract before 14 days from purchase.

Consequences of renounce from the contract

In case of renounce from this contract, we will reimburse you all payments received from you, including delivery costs (except for additional costs resulting from the method of delivery chosen by you other than the cheapest standard delivery method offered by us), immediately, and in any case no later than 14 days from the date on which we were informed about your decision to use the right to renounce from this contract.

We will refund the payment using the same payment methods that you used in the original transaction, unless you have expressly agreed otherwise. In any event, you will not incur any fees related to this return. We may withhold the reimbursement until we receive the products.

Please send back or hand over the item to us no later than 14 days from the day on which you informed us of your withdrawal from this contract.

Custom-made products are non-returnable, unless there will be some other agreement between the seller and the client.

The deadline is met if you send back the goods before the period of 14 days has expired.

Shipping address for returns:

IMCAGES Mikołaj Iwanowicz
Juliusza Słowackiego 1
05-805 Kanie
Tel +48 510 276 933